



2009 Annual Report

A Quick Look

Location	Patients Served	Volunteer Hours Worked	Individuals Who Volunteered
Sheridan	570	1782	163
Overall	2544	8330	653

Highlights

- ♥ **2,544** patients were seen during the year at **67** clinics sponsored by **7** churches.
- ♥ In January under the leadership of **Ann Hamilton**, licensed mental health professionals began offering services at Tuesday Clinics.
- ♥ **First Presbyterian** church joined **First-Plymouth** church in sponsorship of the clinic at McPhee Elementary.
- ♥ In February a partnership with **BryanLGH** begin in offering cardio vascular screenings on the 1st Tuesday of each month. In July, this service was expanded to include uninsured patients of People's Health Center
- ♥ **Creighton University** Pharmacy students, under the leadership of instructor **Kathleen Packard**, began management of the Clinic with a Heart Formulary in February.
- ♥ In April 2009 **Dr. Jonathan Knutson** of **Signature Eye** launched eye care services at Clinic with a Heart. The **Star City Lion's Club** joined the initiative to provide eye screenings and assist patients with paying for their eye glasses. In the first eight months of the year, 52 pair of glasses were provided. The average cost has been \$36 per pair.
- ♥ **Shirley Foster, R.N.**, joined the Clinic with a Heart staff as Director of Volunteers in August. As retired COO of Madonna Rehabilitation Hospital, Shirley brings a great depth and breadth of experience to the organization.
- ♥ A full field of golfers joined us for the first-annual Clinic with a Heart golf in August at Firethorn. The event was chaired by **Lee Hetrick**. This first tournament raised over \$10,000.
- ♥ The clinics held at **McPhee** and **Saratoga** elementary schools were expanded to include pediatric dental assessments and to see adult patients for medical visits. This expansion occurred at the start of the school year, in September.
- ♥ A medical mission team from the **Berean Church** joined us in September to begin offering a monthly clinic at the **F Street Community Center**.
- ♥ Executive Director, **Teresa Harms**, served as an advisor on the Mayor's Blue Ribbon Task Force on the Health Safety net.

Our Patients

- ♥ Clinic with a Heart is an entry point for many individuals to find needed services in the community. For **72%** of our patients, their visit to the clinic was for the first time.
- ♥ **94%** of our patients did not have insurance.
- ♥ **64%** of our patients were unemployed.
- ♥ **78%** of our patients have household incomes of less than \$16,000 a year.
- ♥ If they would not have been able to visit Clinic with a Heart, **47%** (or **1196**) of our patients said they would have been likely get their care in the emergency room.
- ♥ **85%** of the patients we saw were between the ages of 18 to 65 years old. **12%** were under the age of 18.
- ♥ Blood pressure screening were done for all patients, no matter what service they were seeking. **42%** of our patients had high blood pressure.
- ♥ **41%** of our patients had been in their current residence for less than six months. **17%** had been homeless in the last year.
- ♥ **51%** of our patients were female and **49%** were male.
- ♥ English (**70%**), and Spanish (**16%**) were the top languages spoken by our patients. Patients also spoke **39** other languages. **21%** of our patients rated their English speaking ability at fair, poor or not at all. **271** needed an interpreter during their visit to the clinic.

Finances*

Income: \$291,223

Expenses: \$ 258,546

Net Income: \$32,677

* Based on unaudited financial statements.

